# 30 Years of Continuing Education and Lifelong Learning: The lessons learnt

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# Adults and Higher Education in UK Universities

- Now a more diverse student population by age, social class and ethnicity
- Since 1980s introduction of new entry routes for adults such as APL and APEL
- Access courses as an entry route

## University of Warwick's Approach

 Department of Continuing Education established in 1985- Chris Duke as Chair

'The Warwick Model'

- Department's role to contribute to 'a coherent policy for continuing education for the institution as a whole
- To work closely with other Warwick departments to develop adult education across the University

 To work 'in a very close liaison with other providers in the community, in particular the local authorities and the Workers Educational Association'

#### **RPL at Warwick**

- For entry
  - To enable non-traditional students to join undergraduate study
- For credits:
  - Distinct module
  - Academic judgement
  - Central administration judgement
  - Open Studies Certificate programme

#### **Department Initiatives**

- Open Studies Certificates
- Access
- Part-time Degrees
- 2+2 Degrees
- Foundation degrees
- Gateway programmes
- WP at PGT

#### Issues

- Coping in an elite university issues of social class – feelings of not belonging – Bourdieu 'fish out of water'
- Financial problems experienced by many students
- 2+2 students managing the transition from college to campus and joining year 2 younger students
- CLL students but also part of other departments coherence and identity

#### Problem of evening and weekend module choices for Part-time students – previously money available

- Working class students distancing themselves from family and friends
- Difficulty of getting science and Business studies departments involved
- Implications of changes in funding

#### **Lessons Learnt**

- Importance of a range of student support within the Centre and across the University
- Flexibility of provision to meet the needs of part-time and full-time students eg 2+2 within school hours
- Adult students are not homogeneous- differences by age, class and ethnicity
- Need for a designated centre or department rather than mainstreaming
- Institutional disincentives include declining demand, reduced funding, perceptions that part time students are more difficult and expensive to support and impact negatively on league table performance
- Value of varied entry points and study pathways

#### Need to work collaboratively with partners outside the university and within

- Strong university policy and commitment to widening participation to non-traditional students
- Importance of pastoral and academic support
- Fractured trajectories of adult students relatively high drop-out rates
- Value of distinct provision rather than 'fitting into' existing provision to 'avoid making uncritical assumptions that part time students can simply be accommodated on programmes designed for their full time counterparts' (Yorke & Longdon, 2008 cited in HEA, 2013).
- Institutional advocacy minority student cohort are less visible
- Need the support of senior university management
- Value of high quality pre-course information and induction, credit accumulation and transfer schemes, flexible approaches to teaching and timetabling and the provision of 'child friendly campus' facilities.

#### **Student Voices**

gave me a taste of what university might be like. I liked what I saw and what I was learning and I liked the feeling that I got. I wanted to learn more... I had a lot of support from my lecturers... that was a nice feeling to see that we could actually achieve and accomplish things... For the first time I thought it might just be possible that I could go on to do something else.

Julia after completing certificate course in community development

# Studying for a Degree

 Julia found that some lecturers were 'very different from myself, from different backgrounds'. She was also conscious of her class position in seminars: 'I definitely felt like I was in a different class to most of the people that I was learning with, that was quite clear'.  The feedback from tutors has been great. When I got my first essay back from Social Welfare I got 54 and I was devastated. I thought all this work and this is the mark I have got. But after I spoke to her and we had gone through the structure of it then I felt much better. For my first essay that was quite good and I didn't appreciate it and her comments were quite useful and I have always found the feedback that I have had very, very useful and constructive. That's great now I know where I'm going.

Donna, part-time Social Studies

## Student Support

 It was fantastic to have the Personal Tutors. It was great that one of my Personal Tutors was the person who had taught me in my first course. I didn't think that I would use the personal Tutor. I thought 'Oh no I'll be fine, I'll manage'. But actually it's really important that some of the lecturers understand your personal life as well as your study life. I found that a lot of them had a really good way of putting things in perspective for you and then putting it back to you so that you're like 'Oh yes now I understand why this is happening or what can I do to change that'.

Julie, 2+2

#### Confidence Issues

I never actually thought I'd make it to the end, so, each year that went by was quite a shock because I'd got through another year but I was determined to make things different for myself and for my son.
 It is determination that I wanted to change things and make a difference and be able to support us financially and move out of the neighbourhood that I was in.

 I feel very privileged to be here. However, I do feel like I shouldn't be here because of its reputation. I think I'm just a 2+2 I shouldn't really be here. Have I got in the easy way? Not having qualifications so I do feel that at the end of it when I've got a degree from X that perhaps I've cheated a little because I haven't gained entry the same as everybody else the traditional way. I do feel a bit guilty. I do think that people may not value it being a 2+2.

Angela

# Distancing

 I couldn't talk about University to any other mums as I walked to school because I felt that they had snubbed me - 'look at you with your big briefcase'. It was really tricky to explain to people why I wanted to progress myself. I withdrew from my friends on the estate a little bit because I found it hard to explain to them why I wanted something different but I understood why they didn't or why they were happy in the situations they were in.

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# Impact of Learning

• Some of the highs were when you had a really good lecture and you came out feeling you've got ever so much information — it was like buzzing. And meeting people that I would probably never had met. Just learning. I think it just gave me, absorbed me and gave me another life away from what I had.

Jane